

# OverOps Starter Packages

Set your team up for success in your first year with built-in support services and fast implementation.

## Start Small. Scale Fast.

Transformation doesn't happen overnight. Adapting to new tools and culture shifts can be a challenging endeavor. That's why OverOps offers Starter Packages, designed to make the first step in your OverOps journey an easy one.

OverOps Starter Packages for new customers combine our easy-to-use platform and world-class support services in one simple bundle, enabling your team to hit the ground running and see instant value. Once you have the hang of things, we offer the flexibility to easily scale your deployment to meet evolving application and business needs.



Quick, no-hassle implementation delivers immediate time-to-value



All-in-one bundle provides the support you need to get started



Understand the ROI at low risk – start small and scale as you go

## Subscription Starter Package Options

*Pricing and service package details available upon request.*

### Quick Start

*1-Year Contract*

- ✓ 1 Application
- ✓ Up to 25 JVMs
- ✓ OverOps 3-Day basic Quick Start services package, including security, integration and implementation support

### Jump Start

*1-Year Contract*

- ✓ Up to 3 Applications
- ✓ Up to 100 JVMs
- ✓ OverOps Silver services package, including advanced security, implementation and integration support

**MOST POPULAR**

# What to Expect from Your OverOps Subscription

Discover the resources and support at your disposal to successfully get started with your OverOps deployment.



## Product License Rights

- ✓ Complete use of OverOps Platform for the duration of your contract



## Technical Support Resources

- ✓ Access to OverOps ticketing, support portal & team members
- ✓ Software patches & new releases



## Basic Online Training

- ✓ Basic UI training
- ✓ Installation training



## Customer Success Manager

- ✓ Designated point of contact
- ✓ Internal customer success document with key milestones
- ✓ Continuous education
- ✓ Feature requests
- ✓ Quarterly progress touchpoints
- ✓ Application adoption tracking and usage reports
- ✓ Customer advocacy
- ✓ Support issue escalation