

How OverOps Helped Cotiviti Cut Debugging Time and Improve Release Cycles

Cotiviti (NYSE: COTV) is a leader in payment accuracy solutions for major healthcare payers in the U.S., U.K, and Canada



Production Monitoring Ecosystem

OverOps

slack

Logs

Key challenges

Cotiviti has an extremely distributed, domain-specific environment, with fast deployments, making it hard to keep track of new errors. Errors in new deployments would delay the release cycle, and it would take days, weeks, and sometimes even months to debug a distributed solution.

2.8k

Employees

\$143M

Revenue

Error Resolution (Pre-OverOps)

Due to Cotiviti's distributed environment, each error was meaningful for deployments and had to be found, debugged and solved. These errors, exceptions and issues sometimes caused massive delays to the release cycle. Sifting through the log files wasn't effective, and the team needed another way to find issues.

Error Resolution (With OverOps)

Now with OverOps, Cotiviti has immediate feedback on new releases, including the complete code and variable state that caused each error. The development team doesn't have to actually look at the production system themselves anymore, they just use OverOps.

Avg. Delay to Release Cycle Due to Errors

4
Days



10
Minutes

99%
Reduction



